

**Vermont Children's Integrated Services**  
**Outcomes Work**  
**8/25/10**

The performance measures (outcomes) below were developed by the state CIS team, based on input provided by community partners during two, in-person meetings. For the first year, we will be collecting baseline data on the measures. In subsequent years, we will set goals for improvement, which may be tied to continued funding levels. We are posting these performance measures on the CIS website for comments before being finalized and included with new grants being issued November 1, 2010. Please submit your comments via the CIS blog or directly to Karen Garbarino at karen.garbarino@ahs.state.vt.us by 2 weeks from posting date.

**CIS Performance Measures (outcomes)**

All grantees:

1. % of those served by CIS who achieve 1 or more plan goal(s) by the annual review or transition (whichever is earliest).
2. % of those served by CIS who have no further need for immediate related supports upon exiting CIS services.
3. % of those served by CIS receiving services within the timeframes outlined in grant specifications.
4. % of those served by CIS reporting satisfaction with CIS services based on surveys administered annually (or at exit, whichever is earliest).

Pilots:

1. % of referrals that are triaged (and unduplicated data collected) by the CIS Coordinator.
2. % of performance measures listed above that are met (Are we achieving better performance from the pilots vs. non-pilots?)
3. # of service professionals interacting directly with families (Does the use of a consultation team to maximize multidisciplinary views decrease the number of providers serving an individual family?)